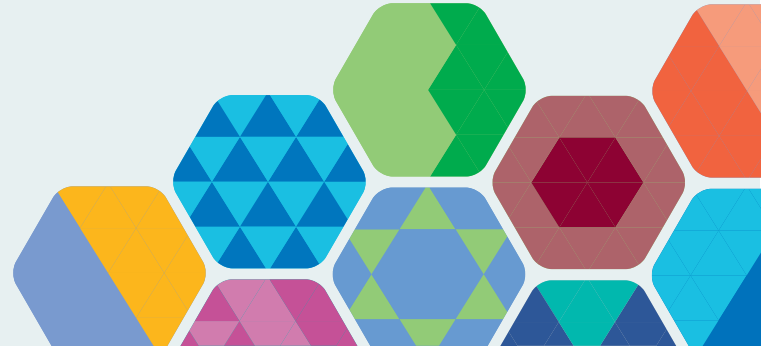


ANNUAL SUMMARY 2021



Overview from Marcus

The last year has been tough for all of us, and my heart goes out to all those who have lost their lives or been affected by the COVID-19 pandemic. Our hospitals have been stretched to capacity, but our frontline staff have been truly inspirational, working around the clock to care for patients with COVID-19. They strived to ensure that as many services as possible could continue safely, but many routine and elective procedures had to be postponed so we could cope with demand elsewhere.

Thanks to a true partnership approach from NHS, council and voluntary organisations across Staffordshire and Stoke-on-Trent, we have been able to share resources and move quickly to get mass testing and COVID-19 vaccinations underway. We have learnt a lot, and seen how the pandemic has impacted the economy and revealed health inequalities. We now have a more responsive, collaborative approach to meeting all health (physical and mental) and social care needs of our population.

In this summary we reflect on how we did in 2020/21, how we spent our money, our response to COVID-19 and our steps to forming an Integrated Care System (ICS).

We've got a significant year of transition ahead of us. Together We're Better – the partnership of all NHS, councils, Healthwatch and voluntary sector organisations in Staffordshire and Stoke-on-Trent – became an ICS on 1 April 2021. There will now be a much greater emphasis on working together to manage resources, performance and quality to change the way health and care is delivered for the better.

By April 2022, the ICS will become a statutory body, subject to legislation and an Integrated Care Board (ICB) will replace the six CCGs. The CCGs will be abolished and instead, the ICB will plan and purchase services for the whole system and make

sure that patients' views are considered. We hope that our legacy will be fewer barriers between organisations and services and more services available in local communities.

Now that transmission rates have fallen and the pressure on hospitals reduced, attention has turned to the restoration and recovery of services and reduction of waiting lists. Restoring general practice and community services is also important, including areas such as childhood immunisations and screening to pre-COVID-19 levels.

Thank you to all our staff and partners for their incredible efforts over the past 12 months, and we hope that 2021 is a better year for all of us.



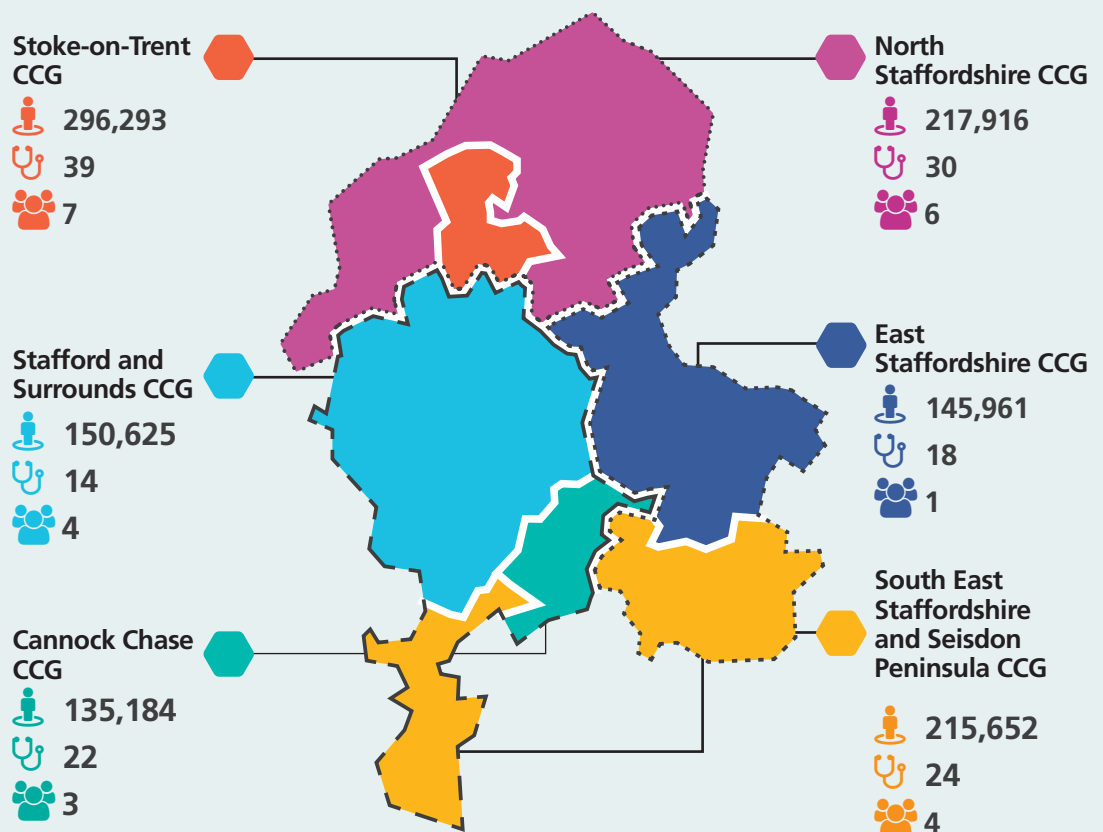
Marcus Warnes,
Accountable Officer

Who we are

We serve a total population of **1,162,073** patients in Staffordshire and Stoke-on-Trent, with **147** GP practices and **25** Primary Care Networks.

Key

- Population
- GP practices
- Primary Care Networks
- North Locality
- South West Locality
- South East Locality



How we spent our money in 2020/21

We were given a total of £1.9 billion for the year April 2020 to March 2021 to spend on 1,162,073 people. This works out at an average of £1,712 per person.

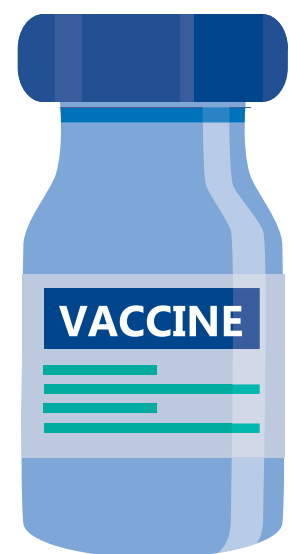
Cost of medicines prescribed by GPs was **£190 million** – of which **£23.6 million** was spent on drugs used in diabetes and **£5.1 million** was spent on drugs for heart failure and high blood pressure

Average cost of a visit to A&E = **£143**

Average cost of one planned day case operation = **£654**

Average cost of each first outpatient appointment = **£151**

Average cost of hip replacement = **£4,138**



In our response to the COVID-19 pandemic, we received **£66.4 million** and we spent **£48.37 million** on COVID-19 support in 2020/21. This included:

£4 million to support primary care services of which included **£0.78 million** to help nursing homes

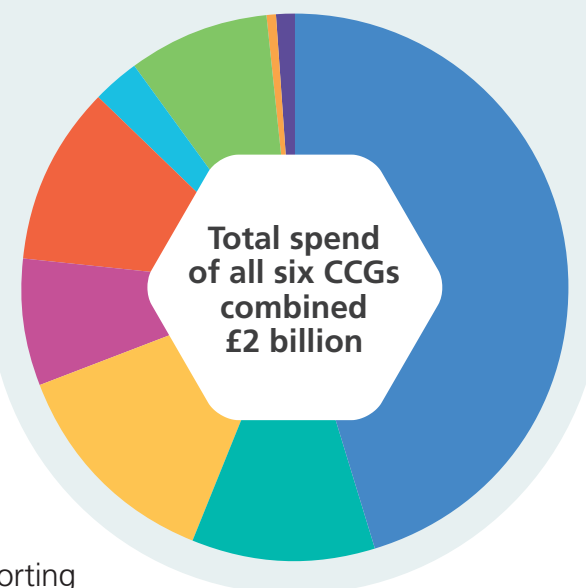
£41.3 million supporting discharges from hospitals so there was quicker capacity for patients needing treatment with COVID-19 – this was a combination of Continuing Healthcare and Discharge to Assess/Home First costs

£0.9 million for personal protective equipment like masks and aprons

You can find the full Annual Accounts for each CCG on each CCG website.

*Rounding of figures has been applied; please refer to the Annual Accounts for detail.

Acute Services	£895m
Mental Health Services	£214m
Community Health Services	£256m
Continuing Care Services	£150m
Prescribing	£208m
Primary Care Services	£53m
Primary Care Co-Commissioning	£164m
Other Programme Costs	£9.5m
Running Costs	£21m



How health and care services will evolve in Staffordshire and Stoke-on-Trent

The way health and care services are planned and delivered in Staffordshire and Stoke-on-Trent is evolving.

The Staffordshire and Stoke-on-Trent Integrated Care System (ICS) was formally established on 1 April 2021. As an ICS, all NHS, councils, Healthwatch and voluntary sector partners will work together to redesign care, improve outcomes, create shared leadership and improve people's experiences of health and care in Staffordshire and Stoke-on-Trent.

Many of these changes will happen behind the scenes, so you won't notice a difference to your day-to-day care and treatment. However, over time, we hope you will see our services improve and you will feel supported to stay independent and healthy for longer.

Interested to know more? Come and join us at our Annual General Meeting on 23 September 2021 – show your interest in the event by [registering here](#).



How we did in 2020/21

Recognising the rapidly increasing COVID-19 situation, the NHS coordinated efforts at national and regional levels. Steps were taken to free-up capacity and prepare for high numbers of COVID-19 patients.

Most elective care services and non-essential services were put on hold so resources could be used where they were needed most. We know a lot of people have now been waiting a long time for some treatments and operations, and we are working really hard to get services back on track.

Some highlights from 2020/21 include:

Despite the challenges of the pandemic, practice staff adapted to make sure people with learning disabilities (LD) continued to have their **annual health checks**.

Our community LD nurse teams supported practices and made sure patients, families and their carers understood why these checks were so important. Across Staffordshire and Stoke-on-Trent, 74% of these checks were completed this year – well above our target of 67%.

We have made significant progress in our **Transforming Care Partnership** ambitions. The number of people with a learning disability and/or autism who have been inpatients for a long time continues to decrease. For many of the people discharged, their lives have been completely transformed with many enjoying new experiences in the community with their families and friends. However, there has been an increase in admissions across the country – particularly for children and young people with autism who struggled with the COVID-19 restrictions.

Cancer services remained open throughout 2020/21, although there was significant disruption to breast cancer screening and endoscopy services which were seen as high-risk procedures for transmitting COVID-19. Across the country, fewer patients were coming forward with potential cancer symptoms during lockdown. This fall in demand allowed waiting times to reduce, but we focused efforts on raising awareness of early warning signs of cancer and the screening services available.

Mental health services remained open during the pandemic, but some services were provided virtually by telephone or video conferencing, rather than face-to-face.

The **mental health of children and young people** was a real concern during the pandemic. Our mental health trusts maintained their services and we achieved our access target. New mental health support teams are being developed in some areas to increase access for children and young people.

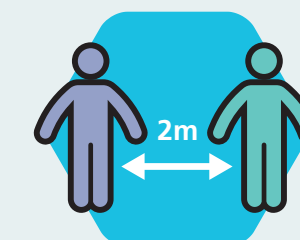
Cancer, mental health and urgent and emergency care are **key clinical priority areas** for us as we restore and recover from the affects of the pandemic.

Some performance measures were stood down nationally due to the pandemic, so it is not possible to compare this year's performance in Constitutional Standards. More detail is provided in our annual reports on each respective CCG website.

Stay safe, remember to:



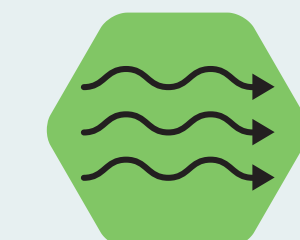
Wash your hands frequently



Keep 2m apart



Wear a face mask



Fresh air

How we responded to COVID-19

Click the play buttons to hear more from each person



Tracey Cox, Head of Primary Care, explains how we supported our 147 GP practices during the pandemic. Although most consultations switched to phone or video call, some patients still needed to be seen face-to-face.



Dr Stephen Fawcett, a GP and Medical Director for north Staffordshire, tells us how remote monitoring equipment in care homes supported remote consultations; and how we supported the training of care home staff who can feel isolated.



Karen McGowan, Head of Nursing, Quality and Patient Safety, and Nigel Williams, Clinical Quality Improvement Manager, explain how we worked closely with local partners to provide COVID-19 testing across the county.



All our GP practices remained open throughout the pandemic and adapted to provide services safely. Andy Hadley, Head of Primary Care, highlights some of the innovations and lessons learnt for the future.



Over 1 million COVID-19 vaccines have been administered in Staffordshire and Stoke-on-Trent – one of the highest uptake rates in the Midlands. Mel Mahon, Vaccination Programme Manager, explains how partners coordinated efforts.



Our staff are our biggest asset but have had to adapt to working from home along with other pressures during COVID-19. Kirsten Owen, Programme Director for Special Projects explains how we have supported the health and wellbeing of our staff. Caroline Lawrence, Head of HR and OD, explains how we ensured our staff had appropriate equipment and felt safe and supported whilst working from home.



Halima Rashid, Head of Transformation, explains how we engaged with seldom heard groups to increase uptake of the vaccine, and why pop-up sites in mosques and community centres were particularly successful.

Our thanks

We know this year has been difficult, whether you have lost someone or something as a result of COVID-19.

We're proud of how Staffordshire and Stoke-on-Trent has responded as a region to the pandemic and would like to thank everyone for doing their bit.

We've created a host of information and materials, in different formats and languages, about the COVID-19 vaccine. [Take a look and download any resources about the vaccine that might support you and your community.](#)

THANKS TO:

Our wonderful CCG staff – who've gone above and beyond their roles to support testing and the vaccine programme

Staff from our partner NHS organisations – who've had to adapt to accommodate COVID-19 patients

Volunteers and the voluntary and third sector – for always being there

You – for following the restrictions and helping protect the NHS

Staff working in our member practices – who've remained open and continued to see and treat people with their primary care needs

Staff from health and social care organisations and other key workers – for keeping us all going



Contact Us

Each CCG has a dedicated website detailing lots more information about services and how to get involved.



www.cannockchaseccg.nhs.uk

www.eaststaffscg.nhs.uk

www.northstaffscg.nhs.uk

www.sesandspccg.nhs.uk

www.staffordsurroundscg.nhs.uk

www.stokeccg.nhs.uk

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[Staffordshire and Stoke-on-Trent CCGs](#)

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